

EXECUTIVE EDUCATION

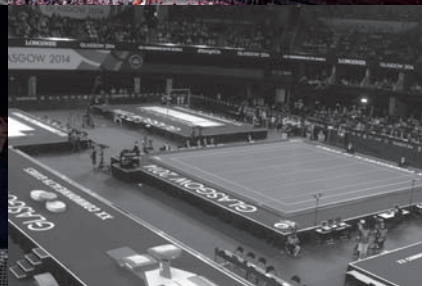
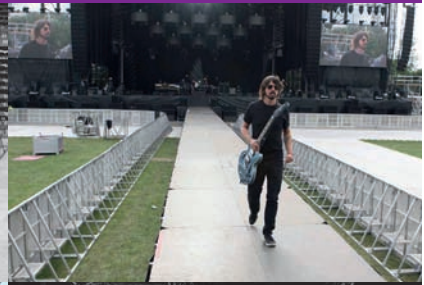
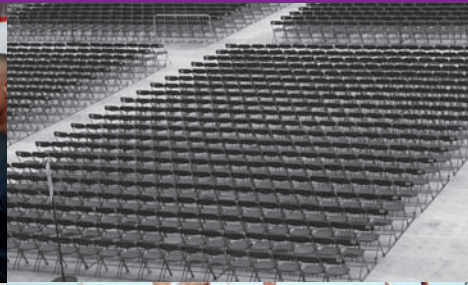
TRAINING

CROWD MANAGEMENT

CONSULTANCY

RESEARCH

EVENT MANAGEMENT



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MANAGING & SUPERVISING CROWDED SPACE

2 Credits



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Event & Crowded Space Programme

Managing & Supervising Crowded Space



Overview

The management of the crowded space is perceived as a complex activity, however, much of the theory and practice is based on simple concepts. Once you understand these concepts, the development and delivery of management activities encompassing the event can be planned and managed rather than controlled.

This short course is aimed at professionals who work with, or plan around, crowded space at events. Most events where crowded space is an issue take place in anti-social environments with high levels of noise, in close proximity to others and in a range of settings, both indoor and outdoor.

After attending this course you will understand the fundamentals of managing the crowded space and the theory and practical applications, which may alter according to the environment.

From this short course you will learn to:

- Demonstrate theories and solve issues raised in the management of crowded space
- Appropriately define all aspects of simple crowd management theory
- Determine and critique early indications of change in crowd management activities

Summary

Title	Managing & Supervising Crowded Space
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

For further information regarding course start dates, booking a place, or the different Certificate and Diploma options available to those who complete a range of different courses on the Event & Crowded Space Programme, please contact:

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SCIENTIFIC NOTIONS OF CROWD MANAGEMENT & PRACTICE

2 Credits



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Event & Crowded Space Programme

Scientific Notions of Crowd Management



Overview

The key concepts of managing crowded space are underpinned by scientific and mathematical theory linked to psychology, human interaction and human spatial mapping. The laws of physics, such as Newton's First and Second Law's, explain the movement of crowds, the forces exerted on, as well as by them, and how the dynamics of crowds can change. Simple mathematical principles are also used to ascertain flow rates, ingress, egress and circulation.

This course provides an integrated approach, where the scientific theories mentioned above are combined with social constructs including proxemics, topophobia and topophilia, theories of play and human spatial mapping as well as sociology and psychology giving you a holistic understanding of the key principles and concepts at work in the crowded space.

From this short course you will learn to:

- Understand the need for knowledge of scientific notions related to crowds
- Determine why the scientific theory of crowds has to be applied in context
- Comprehend what aspects of theory can be attributed to certain kinds of activity within the crowd

Summary

Title	Scientific Notions of Crowd Management
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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WORKING IN ANTI-SOCIAL ENVIRONMENTS

2 Credits



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Working in Anti-Social Environments



Overview

This short course is based on making decisions in constantly changing, high-pressure environments. It can be noisy, hot, very cold or impacted by high pressure. Incidents may occur at your event at any time. The course is delivered through a series of scenario-based activities, where you will work in a group making evermore complex individual and joint decisions, which will affect the outcome and planning of the event.

The approach adopted integrates experiential learning with theoretical concepts and activities based in the crowd management, events and security arenas. You will be introduced to various decision-making models, and will be encouraged to use the tools you have developed in a high-pressure workplace scenario.

From this short course you will learn to:

- Demonstrate effective decision-making skills in both theoretical and practical contexts in a crowded space
- Provide an outline rationale for decisions and approaches selected in a crowded space context
- Understand and utilise a comprehensive knowledge of the decision-making process related to an event scenario

Summary

Title	Working in Anti-Social Environments
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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SCENARIO-BASED EVENT PLANNING

2 Credits



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Scenario-Based Event Planning



Overview

This classroom-based course includes both the preparation and delivery phases of a simulated event, culminating in a post-mortem to review the decisions and actions taken.

The course focuses on the main principles of crowd management and science and how these are applied in a range of situations. Elements, such as site and team briefings, will be carried out in real-time. A run through of the event and the planning phases will be tested in the classroom. Issues will be inserted into the scenario and will be the focus of group planning activities.

You will focus on best practice and in-situ problem solving through critically analysing a range of issues, arising during the scenario,

From this short course you will learn to:

- Develop practical skills from theoretical engagement and have practised these in a classroom-based scenario environment
- Apply planning skills through classroom-based scenarios
- Understand and utilise knowledge of decision-making processes in classroom based activity.

Summary

Title	Scenario-Based Event Planning
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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PLANNING & MANAGING LIVE EVENTS (IN-SITU)

2 Credits



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Planning & Managing Live-Events (In-Situ)



Overview

This event-based course includes both the preparation and delivery phases of a real event, culminating in a post-mortem to review decisions and actions taken. The course focuses on the way in which you use your knowledge and understanding of the theory and its practical application in a live event situation.

The main principles of crowd management and science will be applied to a range of contexts and issues and you will be assessed on your ability to provide cogent, well-rounded solutions to each issue emerging.

From this short course you will learn to:

- Formulate practical strategies designed to manage possible emerging outcomes within the event or venue
- Understand and apply plans and tactics determined by the team in response to the event
- Comprehend and accommodate different decision-making processes in the live venue scenario

Summary

Title	Planning & Managing Live-Events (In-Situ)
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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PLANNING & LOGISTICS FOR MAJOR EVENTS IN CROWDED SPACES

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Planning & Logistics for Major Events in Crowded Spaces



Overview

A successful event is one where every aspect of the event has been meticulously planned and all of the logistical issues and possibilities have been discussed and considered. In this way the mitigation of risk across a range of areas is brought to the forefront of the event and explored in depth well before the event takes place.

Of course it is not possible to reduce risk to zero, as unforeseen situations will arise making the mitigation of risk a central concern. This requires you to consider and respond appropriately to a range of aspects, such as legislative and government policy requirements, market conditions/fluctuations and associated financial obligations and responsibilities. The development and delivery of contingency planning is a significant associated aspect of the considerations that this course addresses.

From this short course you will learn to:

- Demonstrate an understanding of the principal features of planning and logistics for events
- Apply theoretical understandings to applications in practice
- Comprehend and respond to positive and negative changes in logistical needs at events.

Summary

Title	Planning & Logistics for Major Events in Crowded Spaces
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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CONTROL ROOM MANAGEMENT

6 Credits



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Control Room Management



Overview

This module provides an opportunity to participate in a range of scenarios in both normal and emergency environments and is applicable to those involved in planned events, riots, crowd control, crowd management and a range of other security provisions and all aspects of control room management.

Feedback, assessment and debriefing occur throughout the course. You will need to understand the rank structure of an event, links with other agencies (Police, Fire, Health, Local Government), legislation and guidance including the use of CCTV, BSI 8406 – 2009 and the Data Protection Act.

From this short course you will learn to:

- Demonstrate a coherent and accurate account of basic command structures and the need for control
- Understand the applicable legal requirements for working in a control room environment and how to demonstrate familiarity with guidance and best working practices
- Distinguish accurately between the different levels of operational procedures present within typical working conditions and in emergencies

Summary

Title	Control Room Management
Duration	3 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	6 Credits at Undergraduate level
Assessment	Work-based assessment

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EVENT MANAGEMENT & LEADERSHIP

2 Credits



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Event Management & Leadership



Overview

This short course focuses on an understanding of leadership and management skills and how work packages, communication and responsibility can be devolved to managers. You will be required to identify the respective merits of Goleman's (2000) six leadership styles, along with those situations and occasions in which they might be best employed. This short course will not be focusing on the development of leadership skills, but on the recognition of them and how you will identify and appreciate these in your everyday workplace activity.

From this short course you will learn to:

- Understand the development of leadership and management skills in event managers and supervisors
- Demonstrate knowledge and understanding of different leadership styles in terms of their respective features, both positive and negative
- Demonstrate this knowledge of different leadership styles and their appropriate forms of communication and apply them to practical situations that occur at events

Summary

Title	Event Management & Leadership
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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CROWD OBSERVATION, MONITORING & INTERVENTION

10 Credits



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Event & Crowded Space Programme

Crowd Observation, Monitoring & Intervention



Overview

This five-day course is divided into two parts. The first is a theoretical underpinning of the areas related to observation and interventions in crowded spaces focused on your needs. It covers dynamics, management, profiling, psychology, social interactions, human spatial mapping and intuition. This module is designed for managers, supervisors, spotters and response teams working in venues.

The second part is practical and comprises two event-based workshops where you are assessed before, during and after an event by means of interviews, briefings, on-the-job delivery, and a feedback report following the event.

From this short course you will learn to:

- Understand the concept of observation and the crowd management, science and psychology elements which help to illuminate crowd behaviour
- Determine practical applications in the workplace through which response teams can act upon the information being provided by spotters and use a range of interventions
- Appreciate information related to human spatial mapping, dynamics and social interaction in the venue location

Summary

Title	Crowd Observation, Monitoring & Intervention
Duration	5 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	10 Credits at Undergraduate level
Assessment	Work-based assessment

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PIT MANAGEMENT/COMPETENCY

2 Credits



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Event & Crowded Space Programme

Pit Management/Competency



Overview

This course is a front-of-stage training programme specifically designed to give both a theoretical and practical perspective on this essential skill-set for festivals and events. The programme is divided into two parts, and includes best practice in the areas of science and management. You will look at historical, managerial and social reasons for the use of barriers, combined with a tailor made practical section to train you in how to work both behind and in front of the barrier.

It is clear that unless pit crews know why they are working in the pit, it is pointless training them and this course gives you critical information and key learning points to improve the way in which you work in the crowded space environment.

From this short course you will learn to:

- Demonstrate an understanding in a practical context of the history, dynamics and social interactions occurring in the pit
- Appraise a barrier in-situ and identify whether it is structurally sound and fit for purpose
- Determine the key skills related to the operation of a barrier and how the theory learned is applied in practice

Summary

Title	Pit Management/Competency
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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EVACUATION & INVACUATION PLANNING

2 Credits



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Evacuation & Invacuation Planning



Overview

Crowds are commonplace in a variety of areas including the workplace, attending events, shopping, studying and commuting. We are faced with daily threats ranging from fire, smoke, malicious threats, unforeseen circumstances, natural disasters and terrorism which could independently each invoke the need to evacuate, or invacuate large numbers of internal and external customers in any perceived emergency situation.

The module will consider a range of elements including legal requirements, the need to plan for emergencies, roles and responsibilities, spatial awareness, significant hazards, available resources and muster points. We will examine why the need to minimise pre-movement time, through effective detection, monitoring, communication and well trained staff are instrumental to minimising the likelihood of injuries sustained when an evacuation or invacuation directive is given.

From this short course you will learn to:

- Demonstrate an understanding of the relevant legislation applicable to emergencies.
- Apply theoretical understandings to applications in practice.
- Apply effective procedures to reduce pre-movement time
- Evaluate showstop procedures to determine if they are suitable and sufficient.

Summary

Title	Evacuation & Invacuation Planning
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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SCENARIO PLANNING & TABLE TOP EXERCISES FOR EVENT LIAISON TEAMS (ELT)

2 Credits



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Scenario Planning & Table Top Exercises for Event Liaison Teams (ELT)



Overview

This short course is a classroom-based programme delivered through scenario-based learning activities, where the participant is required to assume a range of roles within an operational team. As the scenario unfolds the client will be asked (as part of the team) to make ever more complex individual and joint decisions, which will affect the planning and outcomes of the classroom-based event. By adopting experiential and activity-based learning methods, this course seeks to integrate and focus theory and practice.

The classroom-based activities include both the preparation and delivery phases of a simulated event, culminating in a post mortem to review decision and actions taken. The course focuses on the main principles of crowd management and science and how these are applied in a range of situations in the classroom-based activities.

From this short course you will learn to:

- Understand the relevance of work-based scenario learning in simulated contexts.
- Transfer classroom-based concepts and skills into practical setting.
- Identify and interpret correctly the behaviours and actions of individuals and groups in crowded settings.

Summary

Title	Scenario Planning & Table Top Exercises for Event Liaison Teams (ELT)
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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CROWD MANAGEMENT PLANNING

2 Credits



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Crowd Management Planning



Overview

Crowds are present in everyday life and the safe management of crowds is a legal duty under the Health and Safety at Work etc. Act 1974, and its associated regulations, in the UK, but in addition to the legislative requirement, there is also moral and ethical reasons why we should plan for the management of crowds under both normal and emergency conditions.

This Crowd Management Planning module is primarily aimed at those persons responsible with the safe management of crowds, though it is also open to others who wish to identify the key components of a crowd management plan and by doing so, be better positioned to review and determine its suitability for a specific event.

From this short course you will learn to:

- Demonstrate an understanding of the key elements of a suitable and sufficient crowd management plan.
- Synthesis routes, ingress, circulation and egress phases into a single document with consideration for normal and emergency at each stage.
- Describe the relevant legislation associated with crowd management planning.
- Apply theoretical understandings to applications in practice.
- Evaluate crowd management plans to determine if they are suitable and sufficient.
- Formulate crowd occupancy, flow rates and exit requirements.

Summary

Title	Crowd Management Planning
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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EVENT TECHNOLOGY

2 Credits



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Overview

This module focuses on both current and emerging technologies and practices that have an impact on the business of staging live events. The importance of applied information technology will be explored along with new developments in the area. A key theme will be the increasing expectations of audiences in terms of the seamless use of technologies to enhance the audience experience of the event.

The module will also look at emerging technologies, which can help to improve the operational and logistical aspects of staging venue based live events. The module will look at the continued developments of the audience experience from the pre-event experience and the use of social media engagement techniques and ticketing arrangements, the event experience including; developments in cashless payment systems and the post event experience. The module will also look at venue-based operations including event safety and crowd management migration mapping, and integrated technology systems.

From this short course you will learn to:

- Understand areas of technological development and their impact on the event industry
- Understand the planning for technology capabilities for events
- Analyse and evaluate current and developing technologies for events

Summary

Title	Event Technology
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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LEGAL ASPECTS OF EVENT MANAGEMENT

2 Credits



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Legal Aspects of Event Management



Overview

Increasing amounts of legislation, which affect the events industry together with a move away from a “no fault/no liability” position to a “strict liability” scenario, has left the door open for widespread claims for even the most minor injury in our “compensation culture”.

This module is aimed at all professionals who work in the, live events industry, and is intended to provide a grounding in aspects of current legislation which are of relevance to the event professional. Though mainly focusing on English Law, relevant EU legislation and cases will be covered. There will also be reference made to relevant International cases and legislation to provide context.

From this short course you will learn to:

- Demonstrate an understanding the structure and precepts of the law
- Demonstrate an understanding of the statutory obligations for an event organiser
- Demonstrate an understanding of the notion of Contractual Liabilities.

Summary

Title	Legal Aspects of Event Management
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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RISK ASSESSMENT

2 Credits



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Risk Assessment



Overview

This module provides the learner with the skills, knowledge and understanding required to enable them to undertake a risk assessment relative to their competency and position in the organisation. This module can be applied equally across all industry sectors.

Rather than advocating a single, prescriptive approach to risk assessment this course uses a holistic approach and methodology for risk assessment and provides a number of examples of differing ways of documenting a risk assessment. This approach enables the learner to develop a broader understanding of risk assessment and supports them in making an informed decision about their preferred methodology.

From this short course you will learn to:

- Understand the legal requirements for risk assessment.
- Use the terminology of risk assessment
- Demonstrate differing methodologies for risk assessment

Summary

Title	Risk Assessment
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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INTRODUCTION TO SUSTAINABLE EVENT MANAGEMENT

2 Credits



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Introduction to Sustainable Event Management



Overview

This short course is aimed at all professionals who are involved with the planning and staging of live venue based events. The course provides both the theoretical context and practical application to the operational aspects of planning and staging events adopting sustainability principles. It is intended to provide these professionals with key concepts and principles which support current thinking and practice in the events industry. The main focus of the course will be on the environmental and social impacts of event management although the economic impacts will form part of the context.

Operational issues affecting the environmental sustainability of a venues operation and the events it stages will be considered looking at key areas including transport, waste, energy, food, water and procurement using case studies to assess good and bad practices in the industry.

From this short course you will learn to:

- Understand theories and models of sustainability in relation to events and event management
- Understand environmental practices and impacts within the event industry
- Demonstrate knowledge and application of recognised management systems currently in use in the events industry

Summary

Title	Introduction to Sustainable Event Management
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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EMERGENCY & CRISIS MANAGEMENT

2 Credits



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Emergency & Crisis Management



Overview

This module provides the learner with underpinning knowledge, skill and understanding required to identify and react to threats and vulnerabilities that lead to crises, thereby learning how to plan, prepare and respond to identified scenarios and risks.

The module will examine a number of high profile incidents and provide a number of examples of how the issues could have been identified before an emergency occurred and how planning can help mitigate the effects of such an emergency. A number of course participation exercises will allow the learners to immerse themselves in practice and allows the learner to develop their skills to make informed and robust decisions as a crisis develops into an emergency.

From this short course you will learn to

- Demonstrate an understanding of the differing types of crises and emergencies
- Understand the concept of operations in planning a response to a crisis
- Identify the elements of carrying out a risk assessment that identifies threats and vulnerabilities and the utilisation specific terminology required
- Demonstrate the skills and knowledge required to develop and implement a crisis management plan
- Demonstrate the knowledge and skills required to run an operational readiness training exercise

Summary

Title	Emergency & Crisis Management
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

For further information regarding course start dates, booking a place, or the different Certificate and Diploma options available to those who complete a range of different courses on the Event & Crowded Space Programme, please contact:

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CROWD DYNAMICS & MODELLING

2 Credits



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Crowd Dynamics & Modelling



Overview

This short course is aimed at all professionals who work in, or plan, crowded buildings, spaces and events and will describe fundamentals in crowd dynamics including the relationship between crowd density, crowd flow and velocity, and the appropriate crowd levels of service for different conditions or environments, and how to classify the actual crowd conditions.

It will describe the different types of crowd modelling and simulation and the benefits and pitfalls of each as well as discussing simple crowd models appropriate to different phases of an event which will be developed and practiced.

All the above will be supported with case studies and exercises, and the participants will be encouraged to contribute their experiences.

From this short course you will learn to:

- Demonstrate a working knowledge of crowd modelling and use of simulation
- Plan for crowd flow and public safety for different phases of an event or crowded space.

Summary

Title	Crowd Dynamics & Modelling
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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ROLES & RESPONSIBILITIES OF GOLD (STRATEGIC) COMMAND FOR POLICING PUBLIC ORDER



2 Credits



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Roles & Responsibilities of Gold (Strategic) Command for Policing Public Order



Overview

This module explains the roles and responsibilities of the Gold (Strategic) Commander.

It will give clear understanding not only of the roles but will also explain the need to delegate responsibility.

This module will explain how to compile a complete set of Strategic Intentions and where these intentions sit within the decision-making process. The module will go on to explain what a stakeholder is and the delegates will be expected to compile a list of stakeholders relevant to the simulated exercise both as a group and as an individual. The module will explain the concept of a communications strategy and they will consider as a group what information they should release to which stakeholder and why. Finally the Module will address the current and relevant research on crowd behaviour and psychology.

From this short course you will learn to:

- Compile a list of strategic intentions complete with explanations
- Compile a list of Relevant Stakeholders
- Create a communications Strategy

Summary

Title	Roles & Responsibilities of Gold (Strategic) Command for Policing Public Order
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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ROLES AND RESPONSIBILITIES OF SILVER (OPERATIONAL) COMMAND FOR POLICING PUBLIC ORDER

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Roles & Responsibilities of Silver (Operational) Command for Policing Public Order



Overview

This module explains the roles and responsibilities of the Silver (Operational) Commander. It will give clear understanding not only of the roles but will also explain the need to delegate responsibility.

This module will explain how to conduct a threat and risk assessment and the delegates will be asked to demonstrate this ability both as a group and as individuals. This assessment will contribute to the simulated exercise. The module will go on to explain the list of policing objectives and where they sit within the decision-making model.

The module will go on to explain the psychological and legal understanding of use of force so that delegates will not only be able to identify early signs of potential violence from both the crowd and from their officers. The delegates will be tested by simulated exercise.

From this short course you will learn to:

- Conduct a full threat and risk assessment
- Identify policing objectives that comply with the strategic intentions
- Explain the lawful use of force

Summary

Title	Roles & Responsibilities of Silver Command for Policing Public Order
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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PLANNING FOR AN EVENT AND TACTICAL OPTIONS

2 Credits



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Planning for an Event and Tactical Options



Overview

This module explains the list of tactical options available to the police commander and the policing objectives they are likely to achieve if used correctly. The delegate will have the opportunity to debate their experiences of the validity of these options within human rights legislation.

The delegates will then consider the control measures necessary to reduce the risk of the tactics/options deployed. Delegates will be assessed on their knowledge in groups during the simulated scenario and as individuals when completing the workbook.

The module will go on to explain how to put together and brief a plan for policing an event. By using the IIRMACH system delegates will ensure that all salient points are covered and they will get the opportunity to use and brief the operational order before the simulated exercise.

From this short course you will learn to:

- Prepare an operational order.
- Conduct a briefing for an operation
- Choose the appropriate tactical option to achieve the relevant policing objective.

Summary

Title	Planning for an Event and Tactical Options
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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DECISION-MAKING & HUMAN RIGHTS FOR PUBLIC ORDER POLICING

2 Credits



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Decision-Making & Human Rights for Public Order Policing



Overview

This module is an introduction to Public Order Policing and addresses the core areas of Human Rights and decision-making. The course will address the key areas of human rights that impact on those engaged in public order policing. This will identify the relevant human rights legislation and link it to the national constitution and local laws.

The decision-making model begins with an evaluation of information and intelligence so a clear understanding of the difference between the two is clearly explained in this model. Suggested sources of intelligence and information are included and the delegate will have the opportunity to put forward sources that are particular to their area of responsibility. Finally in this module the delegate will address the issue of dealing with the media.

From this short course you will learn to:

- Have an overview of the relevant international law and elements of the Constitution which impact on the policing of assemblies
- Apply the Decision Making Model to planning for events
- Apply the Fast Time Model to managing events

Summary

Title	Decision-Making & Human Rights for Public Order Policing
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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DISABILITY EQUALITY FOR THE LIVE EVENTS ENVIRONMENT

2 Credits



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Disability Equality for the Live Events Environment



Overview

This module starts off with an introduction to disability in the UK today using statistical evidence to get a real life view of disability in this country. The module focuses on issues at your venue and your location enabling you to assess this both in context and through a range of workshop tasks.

An in depth discussion then takes place relating to the charter of best practice (This is Attitude is Everything' Charter of Best Practice) and a review of the equality act and the social model of disability to enable an understanding of access.

A number of case studies are then discussed in carousel mode relating directly to a range of live events. Following this is a session on language and terminology to explore appropriateness in marketing, box office and front of house communications.

From this short course you will learn to:

- Understand the issues and concerns that disabled people may feel in attending events
- Communicate using appropriate communication styles and language
- Have a working knowledge of disability under the equality act and an understanding of what 'reasonable adjustments' in the event environment means

Summary

Title	Disability Equality for the Live Events Environment
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

For further information regarding course start dates, booking a place, or the different Certificate and Diploma options available to those who complete a range of different courses on the Event & Crowded Space Programme, please contact:

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SCENARIO PLANNING FOR PUBLIC ORDER POLICING

2 Credits



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Scenario Planning for Public Order Policing



Overview

This short course is a classroom-based programme delivered through scenario-based learning activities, where the participant is required to assume a range of roles within an operational team. As the scenario unfolds the client will be asked (as part of the team) to make ever more complex individual and joint decisions, which will affect the planning and outcomes of the classroom-based event. By adopting experiential and activity-based learning methods, this course seeks to integrate and focus theory and practice.

The classroom-based activities include both the preparation and delivery phases of a simulated event, culminating in a post mortem to review decision and actions taken. The course focuses on the main principles of crowd management and science and how these are applied in a range of situations in the classroom-based activities.

From this short course you will learn to:

- Understand the relevance of work-based scenario learning in simulated contexts.
- Transfer classroom-based concepts and skills into practical setting.
- Identify and interpret correctly the behaviours and actions of individuals and groups in crowded settings.

Summary

Title	Scenario Planning for Public Order Policing
Duration	1 Day workshop plus online and work-based activity
Cost	Please see enclosed price guide
Entry Requirements	All qualifications and experience considered
Credits/Level	2 Credits at Undergraduate level
Assessment	Work-based assessment

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